

**UNION BANK OF COLOMBO PLC**

**AUTHORITY AND INDEMNITY FOR FACSIMILE & E-MAIL INSTRUCTIONS.**

CIF No:..... Customer Name:.....

I/We -----  
(holder of the National Identity Card bearing No. -----) of -----  
----- and -----  
------(holder of the National Identity Card  
bearing No. -----) of -----  
----- in the Democratic Socialist Republic of Sri Lanka  
( hereinafter called and referred to as “ Customer ” and his/their heirs executors  
and administrators), hereby request, agree with and authorize the Bank,  
notwithstanding the term of any mandate already given, at the Bank’s discretion  
and convenience, but not being obliged, to rely upon and act on any  
instructions given by the Customer via facsimile, e-mail originating from  
..... or the last known  
number/address of the customer as per the records of the Bank and or by any  
other similar means.

The Customer is aware that acting on such instructions may involve high risks  
leading to duplication of payments, frauds, misunderstandings,  
misinterpretations and distortions etc. The customer is also aware that the  
bank provides and the customer has the discretion and alternative to apply for  
Internet banking facilities, which would be safer as secured with a password.  
Further Customer shall ensure that sufficient safeguards are in place to protect  
the integrity and security of Customer’s computer systems and e – mail to  
prevent unauthorized E- Mails.

The Bank shall not be responsible for ensuring the authenticity, validity or  
source of Fax instruction or E –Mail that is subsequently discovered to be  
unauthorized, erroneous or fraudulent. The customer undertakes to notify  
within a reasonable time of any changes to the email address or related contact  
details given herein to the Bank and a fresh Indemnity to be submitted.

The customer is aware of the risk that the Bank may delay, omit or fail to  
process the requests or to act upon instructions sent and/or received due to  
technical, procedural, incidental or such other reasons.

Such instructions may include but will not be confined to directions to pay  
money or otherwise to Customer or any party to debit and or credit any account  
and or, buy and sell any currency or the disposition of any money, security or  
documents, to bind the Customer to any agreement and or arrangement with  
the Bank or any other person or commit the Customer to any transaction and  
or arrangement of whatsoever, to issue any letters of credit, amend,  
reject/accept bills drawn there under or otherwise, or issue guarantees, bid  
bonds, performance bonds or advance payment guarantee or to operate margin  
trading accounts of any nature and or to remit funds locally or overseas by  
telegraphic transfer or bank draft or any other mode.

The Customer agrees that the Bank may deem instructions given by the Customer as stated above, as conclusive and act without inquiry

1. As to the authority and or identity of the person making or purporting to give such instructions or authenticity of any signature.
2. Regardless of the circumstances prevailing at the time of communicating such instructions.

The Bank is not bound to act in accordance with the whole or any part of the directions contained in any instructions and may defer, at its discretion acting upon it.

In consideration of the Bank acting in terms of this mandate and Customer undertakes to indemnify and to keep the Bank fully indemnified and hold it harmless from and against all losses, damages, costs and expenses incurred or sustained by the Bank and/or against any claims, actions, proceedings, or demands, of whatever nature and howsoever arising out of or on having acted upon such instructions referred to above in good faith or on having omitted, delayed or failed to act upon such instructions. The Customer accordingly authorizes the Bank to debit any account of the Customer with the Bank all sums of money payable by the Customer to the Bank in regard or in the alternative treat as a claim due and owed from the Customer to the Bank.

The foregoing authorization to the Bank is hereby given as per the mandate held by the Bank.

Customer	Customer	Date
Signed in having agreed authorized and		
Indemnified the Bank in terms of this mandate		

Witnesses: (Two bank Officers can witness one of whom should be the Branch Manager/Assistant Manager)

1. ....	.....	.....
Name	Empl. No	Signature
2. ....	.....	.....
Name	Empl. No	Signature

**Authorized by  
BM/ABM/RM**

**Branch seal**